

## TERMS AND CONDITIONS OF DELIVERY

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1. **Subject:** Supply of rubber coverings with various polymeric bases ( NR, SBR, CR, NBR, X-NBR, EPDM, CSM etc.) on rolls
2. **Offers:** These are issued on a special form based on requests received by fax, preferably accompanied by a drawing, or by telephone. The offer indicates the type of sheeting, the measurements, the list of manufacturing processes to be carried out, the conditions of sale and the average time for fulfilling any orders. The specifications set down in Attachment 1 of P.O.03.1 shall be applied to material to be covered which is received without a prior request for an offer.
3. **Confirmation of order:** Orders should be transmitted in writing, referencing the offer received. The material can also be sent directly without a confirmation of order, taking care to quote the offer reference on the Transport Documents. If no response is received from Solgomma within 3 (three) days from receipt of the order, it shall be understood that the same has been tacitly accepted at the terms set down in the offer. In the event that, during the manufacturing process, any differences should emerge between the contents of the offer and the actual processing to be carried out, the order manager will undertake to adjust the same. The client will only be given a delivery date where specifically requested on the order, otherwise it will be understood that delivery will be made upon completion of the work. In the event that a delivery date has been requested, agreed or confirmed, and the same is not complied with for reasons of force majeure (breakdowns, electrical blackouts, trade union action, etc.), the order manager will undertake to inform the client as soon as possible.
4. **Packaging and wrapping:** the rolls are suitably packaged to guarantee optimum preservation. However, due care and attention should still be taken during handling, storage and assembly operations. Each roll is identified by a special slip (Mod.031 for rolls with an identification code or Mod.032 for rolls without a code) containing the following information:
  - a) Name of client
  - b) Type of Covering
  - c) Measurements
  - d) Hardness
  - e) Signature of operator responsible for carrying out the checks
  - f) Notes regarding any other checks carried out and the relevant results**E nel caso di rulli con codice:**
  - g) Code number
  - h) Lot number of the mixture used

- 5. Production checks and documentation:** All the processing phases necessary for covering the rolls are checked by the operators involved. The following final checks are also carried out on 100% of the rolls covered with the standard conformity tolerances set down below:

<b>Tests</b>	<b>Tolerance</b>
Dimensional check	+ 0.5 mm.
Conicalness	+ 0.3 mm.
Hardness	+ 5 Shore from nominal
Hardness	5 Shore on entire surface

In the event that a construction drawing is supplied or reference is made to a written order, the geometrical and hardness tolerances shall be as set down therein, unless otherwise stated during the offer phase where requested or, in any case, before the work is carried out.

With regard to rolls destined for "crown treatment", a standard test for electrical insulation at 15,000 Volts is included.

On request, a certificate can be provided giving the physical-mechanical features of the mixture used. Any such request should be made during the preparation of the offer.

- 6. Complaints and returns:** Any complaints regarding the characteristics of the product supplied should be documented, providing the following information for the supply in question: no. of delivery document, data on the identification tag. In the event that the defect in the material supplied is attributable to a manufacturing fault, Solgomma's liability shall be limited to the repair of the same under guarantee.

In acknowledgement and accep

(Date) \_\_\_\_\_

**Our company is certified in accordance with UNI EN ISO 9001:2000 which requires the definition of the terms and conditions of delivery for the reassessment of contracts. For this reason, we would be grateful if you could return a copy of this document, signed in the space provided, together with your next order..**